

**Do you have complaints
about healthcare?**



Patient Advisory Board Dalarna



**REGION
DALARNA**

When to contact the Patient Advisory Board Dalarna for support?

If your views/complaints concerns healthcare provided by:

- The region ´s healthcare.
- Municipal healthcare.
- Privat care providers contracted by Region Dalarna.
- Dental care in Region Dalarna.
- Private dentists who have agreed to undertake dental care for children and adolescents.

The Patient Advisory Board ´s members and officials are impartial, independent of healthcare providers and have a duty of confidentiality.

**Do you have questions?
Please contact us!**

The Patient Advisory Board

The Patient Advisory Board helps present your views and complaints to care providers and ensures they are answered.

The Patient Advisory Board provides information you may need to safeguard your interests in healthcare.

The Patient Advisory Board's assignment includes:

- Promote contact between patients/relatives and healthcare professionals.
 - Contribute to improving healthcare and dental care by presenting views and suggestions to care providers.
 - Inform about other authorities and services.
 - Inform about the Patient Advisory Board's activities to the public, patient- and user organisations and students.
 - Be a partner in patient safety work in Region Dalarna.
 - Recruit and appoint support staff for patients in compulsory care.
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Patient Advisory Board Dalarna

**Postal address:**

Box 712
791 29 Falun

**Visiting address:**

Regionkontoret
Vasagatan 27
Falun

**Telephone:**

023-49 01 00

**E-mail:**

patientnamnden@regiondalarna.se

**More information:**

www.regiondalarna.se/patientnamnden

Patient insurance

Landstingens Ömsesidiga
Försäkringsbolag – LÖF
08-551 010 00
info@lof.se
www.lof.se

Medical insurance

LFF Service AB
08-462 37 00
info@lakemedelsforsakringen.se
www.lakemedelsforsakringen.se

IVO

IVO (The Health and Social Care Inspectorate)
010-788 50 00
www.ivo.se



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